



**Consulate General of the Philippines
Dubai and Northern Emirates**

PUBLIC ADVISORY

No. 14-2020

In its efforts to promote safety for its clients amidst the pandemic and, at the same time, contribute to the efforts of the government of the United Arab Emirates to mitigate the spread of COVID-19, the Consulate General will be implementing new business hours starting **01 June 2020** until further notice.

1. **BUSINESS HOURS/TIMINGS.** The Consulate will be open from **Sunday to Wednesday** (except legal holidays) with the following business hours/timings:

Passport	
<ul style="list-style-type: none">Processing https://dubaipcg.dfa.gov.ph/services/passports/epassport-appointment-system	8:00 A.M. – 4:30 P.M.
<ul style="list-style-type: none">Releasing https://dubaipcg.dfa.gov.ph/passport-releasing	8:00 A.M. – 5:00 P.M.
Civil Registration	
<ul style="list-style-type: none">Birth https://dubaipcg.dfa.gov.ph/application-for-report-of-birth	8:00 A.M. – 4:30 P.M.
<ul style="list-style-type: none">Marriage https://dubaipcg.dfa.gov.ph/application-for-report-of-marriage <p>Legal Capacity to Contract Marriage / Solemnization of Marriage at the Consulate https://dubaipcg.dfa.gov.ph/application-for-marriage-license-certificate-of-legal-capacity-to-contract-marriage</p>	8:00 A.M. – 4:30 P.M. <i>(except afternoon of Monday & Wednesday as these times are reserved for the solemnization of marriages)</i>
<ul style="list-style-type: none">Repatriation of Remains No appointment required.	8:00 A.M. – 4:30 P.M.
Notarization of Legal Documents https://dubaipcg.dfa.gov.ph/notarization-civil-registration-services-portal	8:00 A.M. – 4:30 P.M.
Assistance-to-Nationals https://dubaipcg.dfa.gov.ph/assistance-to-nationals-portal	8:00 A.M. – 5:00 P.M.

2. **ONLINE APPOINTMENT.** The Consulate will continue to strictly follow the **NO APPOINTMENT, NO SERVICE POLICY.**

Those with confirmed appointments are required to present the **QR Code** that the Consulate will send to their registered email to facilitate fast and efficient entry into the Consulate. **Print the QR Code or save it in your mobile phone.**



3. CLIENTS WITH APPOINTMENTS ON A THURSDAY IN THE MONTHS OF JUNE AND JULY. Those who were able to secure an appointment on a Thursday for the months of June and July may come to the Consulate at ANY DAY AND ANY TIME WITHIN IN THE BUSINESS DAYS/HOURS of the month of their original appointment.

Example: if your original appointment is set on Thursday, 11 June 2020, you may come to the Consulate on any of the dates between 01 and 30 June within the new business hours.

4. **VISA APPLICATION.** As indicated in the Consulate's advisory in March, the issuance of any kind of visa is suspended. Also suspended is the visa-free entry of travelers to the Philippines, including UAE citizens, as indicated in Proclamation No. 929 dated 16 March 2020 declaring State of Calamity through-out the Philippines due to the evolving COVID-19 situation. All previously issued visas are deemed cancelled except those issued to the following: (1) Foreign Government and International Organization officials accredited to the Philippines; (2) Foreign spouses and children of Filipino citizens.
5. **CONTACT DETAILS OF THE CONSULATE.** Those requiring immediate assistance are advised to send a message to the Consulate's hotline and WhatsApp numbers

**Whatsapp Number
056 417 7558**

**Assistance-to-Nationals
056 501 5755
056 501 5756**

You may also send a message to the following email addresses:

- Passport and Travel Document epassportcoord@pcgdubai.ae
- Passport releasing passport.releasing@pcgdubai.ae
- Notarization and authentication of legal documents notarials@pcgdubai.ae
- Birth/Repatriation of Remains birth@pcgdubai.ae
- Marriage marriage@pcgdubai.ae
- Visa visa@pcgdubai.ae
- Assistance-to-Nationals atn@pcgdubai.ae

Please be guided accordingly. Thank you.

27 May 2020





**Consulate General of the Philippines
Dubai and Northern Emirates**

ANUNSYO SA PUBLIKO

No. **14-2020**

Tungo sa karagdagang proteksyon para sa lahat ng kliyente na bumibisita sa Konsulado sa gitna ng pandemya at gayundin sa pagnanais ng Konsulado na makatulong sa pagsisikap ng pamahalaan ng United Arab Emirates upang masugpo ang pagkalat ng COVID-19, ang Konsuladong ay magpapatupad ng bagong oras at araw ng pagbibigay ng serbisyo simula 01 Hunyo 2020:

1. **BUSINESS HOURS/TIMINGS.** Ang Konsulado ay bukas mula **Linggo hanggang Miyerkules** (maliban sa legal holidays) sa mga sumusunod na mga oras:

Passport	
<ul style="list-style-type: none">Processing https://dubaipcg.dfa.gov.ph/services/passports/epassport-appointment-system	8:00 A.M. – 4:30 P.M.
<ul style="list-style-type: none">Releasing https://dubaipcg.dfa.gov.ph/passport-releasing	8:00 A.M. – 5:00 P.M.
Civil Registration	
<ul style="list-style-type: none">Birth https://dubaipcg.dfa.gov.ph/application-for-report-of-birth	8:00 A.M. – 4:30 P.M.
<ul style="list-style-type: none">Marriage https://dubaipcg.dfa.gov.ph/application-for-report-of-marriage Legal Capacity to Contract Marriage / Solemnization of Marriage at the Consulate https://dubaipcg.dfa.gov.ph/application-for-marriage-license-certificate-of-legal-capacity-to-contract-marriage	8:00 A.M. – 4:30 P.M. <i>(Sa umaga lamang ang pagtanggap ng applications sa mga araw ng Lunes at Miyerkules. Ang hapon ay nakalaan para sa kasal.)</i>
<ul style="list-style-type: none">Repatriation of Remains No appointment required.	8:00 A.M. – 4:30 P.M.
Notarization of Legal Documents https://dubaipcg.dfa.gov.ph/notarization-civil-registration-services-portal	8:00 A.M. – 4:30 P.M.
Assistance-to-Nationals https://dubaipcg.dfa.gov.ph/assistance-to-nationals-portal	8:00 A.M. – 5:00 P.M.

2. **ONLINE APPOINTMENT.** Ang Konsulado ay patuloy na ipatutupad ang **NO APPOINTMENT, NO SERVICE POLICY.**

Kinakailangang ipresenta ang **QR Code** na ipapadala sa inyong registered mail upang makapasok sa loob ng Konsulado. **Siguraduhing na-print o nai-save sa inyong mobile phone ang QR Code.**



3. **SA MGA KLIYENTE NA MAY APPOINTMENT NG HUWEBES SA LOOB NG BUWAN NG HUNYO AT HULYO.** Ang mga kliyenteng nakakuha ng appointment sa araw ng Huwebes sa mga buwan ng Hunyo at Hulyo ay maaaring magtungo sa Konsulado sa KAHIT ANONG ORAS AT ARAW NA MAY PASOK (LINGGO – MIYERKULES) sa buwan ng kanilang orihinal na appointment.

Halimbawa: kung ang nakuhang appointment ay Huwebes, 11 Hunyo 2020, maaring magtungo sa Konsulado sa mga araw na may pasok mula 01 hanggang 30 Hunyo at pumili ng oras simula 8:00 am – 4:30 pm.

4. **VISA APPLICATION.** Patuloy na suspendido ang visa issuance. Gayundin ang pagpasok sa Pilipinas ng mga visa-free entry nationals katulad ng UAE citizens alinsunod sa Proklamasyon Bilang 929 na nilagdaan noong 16 Marso 2020 na nagsasailalim sa Pilipinas sa State of Calamity dahil sa COVID-19- Lahat ng nauna ng na-issue na visa ay pinapawalang-bisa, maliban sa mga sumusunod: (1) Opisya ng Foreign Government at International Organization na akreditado sa pamahalaan ng Pilipinas; (2) Banyagang asawa at anak ng isang Filipino.
5. **CONTACT DETAILS.** Sa mga may emergency, wag mag-atubiling magpadala ng mensahe sa Konsulado sa mga sumusunod:

**Whatsapp Number
056 417 7558**

**Assistance-to-Nationals
056 501 5755
056 501 5756**

Maari ding magpadala ng inyong katanungan sa mga sumusunod na email addresses:

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| ▪ Passport and Travel Document | epassportcoord@pcgdubai.ae |
| ▪ Passport releasing | passport.releasing@pcgdubai.ae |
| ▪ Notarization and authentication of legal documents | notarials@pcgdubai.ae |
| ▪ Birth/Repatriation of Remains | birth@pcgdubai.ae |
| ▪ Marriage | marriage@pcgdubai.ae |
| ▪ Visa | visa@pcgdubai.ae |
| ▪ Assistance-to-Nationals | atn@pcgdubai.ae |

Salamat po.

27 May 2020

